

## **ICPC 2019 Volunteer Requirements**

All volunteers must be able to understand and speak English, have good presentation, communication and teamwork skills, and be able to work under pressure.

### **General support**

- Help at different events and venues, including registration, office, and backup (reserve volunteers)

### **Hospitality**

- Work at the ICPC desk at each hotel
- Provide information and help to the participants regarding the competition schedule and the city of Porto
- Direct the participants to the ICPC buses

### **Tech Support**

- Help setting up the Team Area, networks and power
- Have IT knowledge in order to provide basic IT support
- Know how to plug standard cables to computer (power, network, HDMI, USB)
- Physical strength and absence of mobility restrictions

### **Communication and Media**

- Produce content for social media and online platforms
- Update ICPC News with local and live content about the event
- Translating information for the website and social media channels (Portuguese to English)
- Work with national and international press (welcome, registration, help with the interviews, provide information, etc)
- Mandatory: fluent English, academic background and skills in communication or digital platforms

### **Tour guides**

- Guide small tours across Porto's city center
- History/Heritage/Art knowledge required

### **Information and Support Team**

- Operate a phone support line on a mobile phone